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6400 EMERGENCY OPERATIONS
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6400 EMERGENCY COMMUNICATIONS OPERATIONS

6410 POWER FAILURE [CALEA 81.3.1 D]

The Communications Center operates with a secure back up generator and a battery bank to ensure uninterrupted power supply. In case of a failure, a back-up system at the Public Service Answering Point (PSAP) is activated which automatically transfers incoming 911 lines to the Pima County Sheriff Department.

If evacuation is required, the policies in the established Emergency Evacuation Plan will be followed.

6420 SECURITY BREACH [CALEA 81.3.1A]

Entry from outside the Communications Center is gained through two locked doors at the front and one in the back. Employees enter a key code that unlocks the first front door, however private citizens must buzz the intercom and request entry from a supervisor. The foyer door at the front has a second intercom with electronic entry. The supervisor must buzz anyone entering past the foyer in. The rear door leads into a main artery hallway of the city complex. It also unlocks with a key code. All doors and the front parking area are camera monitored.

Any breach in security at the Communications Center shall be reported to a Communications Supervisor. Depending on the circumstances the supervisor will have an Operations Division South unit respond to Communications. The supervisor will notify Communications chain-of-command of the incident.

If evacuation is required, the policies in the established Emergency Evacuation Plan will be followed.